

‘Annexure A ‘

Escalation Matrix :

Details of	Contact Person	Address	Direct Contact No.	Email ID	Operational/Working Hours
Customer care	HITESH A THAKAR	PS-17, ROTUNDA, 2 ND FLOOR, MUBAI SAMACHAR MARG,FORT, MUMBAI-400001	9819867386	Hitesh@javerifiscal.com	Monday to Friday 9.00 A.M. to 1.00 P.M. 2.00 P.M. to 6.00 P.M.
Head of Customer Care	PARUL K KOTHARI	PS-17, ROTUNDA, 2 ND FLOOR, MUBAI SAMACHAR MARG,FORT, MUMBAI-400001	9819555395	compliance@javerifiscal.com	Monday to Friday 9.00 A.M. to 1.00 P.M. 2.00 P.M. to 6.00 P.M.
Compliance Officer	HITENDRA M TRIVEDI	PS-17, ROTUNDA, 2 ND FLOOR, MUBAI SAMACHAR MARG,FORT, MUMBAI-400001	9323247066	hmt@javerifiscal.com	Monday to Friday 9.00 A.M. to 1.00 P.M. 2.00 P.M. to 6.00 P.M.
Chief Executive Officer (CEO)	HARSH PRADIP JAVERI	PS-17, ROTUNDA, 2 ND FLOOR, MUBAI SAMACHAR MARG,FORT, MUMBAI-400001	9820023655	javerifiscal@gmail.com	Monday to Friday 9.00 A.M. to 1.00 P.M. 2.00 P.M. to 6.00 P.M.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx/> - <https://investorhelpline.nseindia.com/NICEPLUS/> and with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange/Depository portal.

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